

**HIGH TECH INNOVATIONS,LLC.
SALE TERMS AND CONDITIONS**

1. Purchaser may be required to pay a minimum down payment of the purchase price, which will be forfeited in the event Purchaser breaches these Terms and Conditions.
2. Purchaser shall pay the balance due on the date specified on the quote and/or finance plan.
3. HIGH TECH INNOVATIONS, LLC shall use good faith efforts to deliver on date specified on the order but shall not be responsible for delays beyond its control, nor shall such delays be considered a breach by HIGH TECH INNOVATIONS, LLC hereunder. In the event of any default by HIGH TECH INNOVATIONS, LLC hereunder, Purchaser shall, upon demand, be entitled to the return of the down payment made under Section 1 as the Purchaser's sole and exclusive remedy.
4. By signing this document, Purchaser acknowledges that they have reviewed and agreed to these Sales Terms and Conditions and the General Terms and Conditions (GTC) on <https://www.hticonsultants.com/> and Service Level Agreement (SLA) and all items and quantities are correct. The accuracy of the items ordered is the sole responsibility of the Purchaser. Items ordered incorrectly may NOT be returned. All sales are final.
5. In the rare event that HIGH TECH INNOVATIONS, LLC accepts an exchange or return, the hardware is subject to a 15% restocking charge. Refunds and freight charges must be handled in accordance with policy provided by the hardware manufactures and/or authorized dealers. No refunds on any services are provided by HIGH TECH INNOVATIONS, LLC.
6. In the event Purchaser breaches the Terms and Conditions, HIGH TECH INNOVATIONS, LLC shall, in addition to any other remedies provided under law, have the right, at its option to retain the down-payment or other payments made by the Purchaser hereunder as liquidated damages, it is being agreed that HIGH TECH INNOVATIONS, LLC's actual damages are difficult, if not impossible to ascertain. Purchaser agrees to pay HIGH TECH INNOVATIONS, LLC's reasonable attorney's fees and other costs in enforcing the terms hereunder.
7. 1 ½% PER MONTH WILL BE CHARGED ON PAST DUE BALANCES(18% PER YEAR).
8. The installation costs are based on estimated time on-site. Please note that the installation quote provided is an estimate and may change based on the actual amount of work required. HIGH TECH INNOVATIONS, LLC will use commercially reasonable efforts to schedule all of the on-site work in a manner that would minimize any disruption of your ongoing operations.
9. The warranty on your computer systems, accessories, and parts is limited to policy terms provided by manufactures and/or authorized dealers. Any service provided by HIGH TECH INNOVATIONS, LLC to troubleshoot or fix any manufacture's defects will be billed at regular rates and in addition to services provided in the agreement between Purchaser and HIGH TECH INNOVATIONS, LLC. Costs associated with damage, loss,

corruption or modification of any data due to software design or errors are solely the responsibility of the software developer and not HIGH TECH INNOVATIONS, LLC. Any service provided by HIGH TECH INNOVATIONS, LLC to remediate/recover data as a result of errors/glitches in the software must be paid for at our regular hourly service rate and in addition to any services already included in the contract above. Payment on such services shall not be contingent upon the software designer's reimbursement of such expenses.

10. Office plans and/or mechanical drawings issued by an agent of HIGH TECH INNOVATIONS, LLC are the sole property of HIGH TECH INNOVATIONS, LLC and are not to be used without the prior written consent of HIGH TECH INNOVATIONS, LLC.
11. All proposals, agreements, sales orders, finance plans, quotes and statements of work (collectively, "SOW") are subject to these Sale Terms and Conditions and shall be deemed to contain the general terms and conditions found at www.hticonsultants.com which are incorporated by reference as if fully set forth herein, unless specifically provided to the contrary in such SOW.
12. When accepted by a duly authorized officer or manager of HIGH TECH INNOVATIONS, LLC, the SOW shall constitute the entire agreement between the parties and shall supersede all prior and contemporaneous written or oral negotiations, warranties, representations, and agreements relating to the sales order.
13. Monthly Charges: Your monthly subscription begins on the first day following your installation date and renews thereafter on a monthly basis beginning on the first day of the next Month until cancelled by you. PAYMENTS ARE NONREFUNDABLE AND THERE ARE NO REFUNDS OR CREDITS FOR PARTIALLY USED SUBSCRIPTION PERIOD(S).
14. This Agreement may be terminated by either Party providing the other Party with 30 days advance written notice of its intent to do same. Written notice of termination of HIGH TECH INNOVATIONS, LLC services must be sent to www.hticonsultants.com .

By signing this document I certify that I am authorized to accept all terms and conditions listed above and at www.hticonsultants.com in conjunction with the attached SOW.